

## Housing and Homelessness Services Portfolio Performance Dashboard

**Quarter 4:** 1st January - 31st March 2024

**Portfolio Holder - Cllr Steve Davies**

### Key Performance Indicators

KPIs (Annual Targets)	Unit	Freq.	Last Quarter	2023/24 Target	2023/24	Desired DOT	Actual DOT	Status
Additional council homes	Num (Cumulative)	Q	32	55	54 (cumulative)	Up	Up	
Additional affordable homes delivered by others (monitoring)	Num (Cumulative)	Q	29	79	79 (cumulative)	Up	Up	
KPIs (Quarterly Targets)	Unit	Freq.	Last Quarter	Target	This Quarter	Desired DOT	Actual DOT	Status
Prevention duty cases successfully prevented	%	Q	56%	50%	51%	Up	Down	
Private sector property inspections resulting in Category 1 hazards	%	Q	26.4%	<40%	27%	Down	Up	
Rough sleepers entering accommodation pathway	%	Q	85%	>32%	71%	Up	Down	
Households in external emergency B&B accommodation	Num	Q	48	<70	45	Down	Down	

## Community, Safety and Wellbeing Portfolio Performance Dashboard

**Quarter 4:** 1st January - 31st March 2024

**Portfolio Holder - Cllr Dan Poole**

### Key Performance Indicators

KPIs - Annual Targets	Unit	Freq.	2022/23	Target	2023/24	Desired DOT	Actual DOT	Status
Participation in Community Safety engagement events and completion of annual crime and disorder survey	Surveys (cumulative)	Annual	529	400	412*	Up	-	
Residents' satisfaction on the low level of reported crime and anti-social behaviour within the district	%	Annual	96%	95%	98%*	Maintain	-	
Inactivity levels	%	Annual	18.4%	Monitor	22.6%**	Down	Up	
Support Communities through programmes to improve the mental wellbeing of residents (cumulative)	Num of Programmes	Q	4	3	4	Up	-	
Increase the engagement with lower socio-economic communities (cumulative)	Num of Programmes	Q	4	3	4	Up	-	
KPIs - Quarterly Targets	Unit	Freq.	Last Quarter	Target	This Quarter	Desired DOT	Actual DOT	Status
Inspections of higher risk and non-compliant food businesses to improve public safety	%	Q	87%	98%	100%	Up	Up	

\* Community Safety team has completed community engagement events for 2023/24, therefore the data reported in Q2 has not changed in Q3 or Q4.

\*\*The report is based on the annual Active Lives survey carried out by Sport England with the figures released in April. Data suggests a 4.2% rise inactivity levels, this is not significant from base line trend figures. 2022/23 figures represented a significant increase, and it is likely that this was due to higher levels of activity in the years following the Covid pandemic.